



# WASHOE COUNTY HUMAN SERVICES AGENCY

1155 E 9TH STREET  
RENO, NEVADA 89512  
PHONE: (775) 328-2575  
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## Washoe County Human Services Senior Services Congregate Meal Quality Survey 2025

Washoe County Human Services is seeking community input regarding the quality of its Nutrition Programming and client satisfaction. Please provide your valuable input regarding the questions below and participate in how Washoe County shapes nutrition programming and menu offerings in the future. All answers and input provided are held confidential.

1. How many times per week do you attend a Washoe County meal site and consume a meal?

- ☐ 1 Day Per Week
- ☐ 2 Days Per Week
- ☐ 3 Days Per Week
- ☐ 4 Days Per Week
- ☐ 5 Days Per Week

2. Do you attend one or more Washoe County meal site locations? Please check all that apply:

- ☐ Reno – 9<sup>th</sup> Street Center
- ☐ Sun Valley Community Center
- ☐ Sparks Senior Center
- ☐ Metropolitan Gardens
- ☐ Neil Road Recreation Center
- ☐ Westbrook Community Center
- ☐ Cold Springs Community Center
- ☐ Gerlach Senior Center
- ☐ Spanish Springs / Lazy 5 Regional Park

3. Please rate the quality and taste of the **HOT** meals provided by Washoe County (Circle one).

Excellent / Very Good / Fair / Good / Poor

4. Please rate the overall quality of the **SALAD** meals provided by Washoe County (Circle one).

Excellent / Very Good / Fair / Good / Poor

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5. Do you have a favorite **HOT** meal or meals? If so, please list all your favorite **HOT** meal menu options:

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6. Do you have a favorite **SALAD** meal or meals? If so, please list all your favorite **SALAD** menu options:

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7. Do you have a **LEAST** favorite **HOT** meal or meals? If so, please list all your **LEAST** favorite **HOT** meal menu options:

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8. Do you have a **LEAST** favorite **SALAD** meal or meals? If so, please list all your **LEAST** favorite **SALAD** meal menu options:

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9. Please rate the quality and taste of the protein (beef, chicken, fish etc.) offerings provided with both your **HOT** and **COLD** meal options (Circle one):

Excellent / Very Good / Fair / Good / Poor

Comments **or** Suggestions if any regarding protein menu offerings:

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10. Please rate the quality and taste of the **VEGETABLE** offerings provided with your **HOT** and or **COLD** meal options:

Excellent / Very Good / Fair / Good / Poor

Comments **or** Suggestions if any regarding vegetable menu offerings:

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11. Please rate the quality and variety of **BREAD** offerings included with your meals:

Excellent / Very Good / Fair / Good / Poor

Comments **or** Suggestions if any regarding vegetable menu offerings:

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12. Would you benefit from the availability of specialty menu offerings such as (check all that may apply)

- ☐ Diabetic meal options
- ☐ Gluten free meal options
- ☐ Renal meal options
- ☐ Other\_\_\_\_\_
- ☐ Not needed

Please explain the reason you would benefit from the availability of these types of meals:

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13. Please rate the level of services provided by site staff and volunteers at the meal site or meal sites you attend:

Excellent / Very Good / Fair / Good / Poor

Please provide any input on how the level of service could be improved (if needed) by meal site staff and/or volunteers?

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14. Please provide any additional feedback on **OPTIONS** or **CHANGES** you would like to see introduced on the **MEALS** provided by Washoe County:

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15. Would you be willing to be contacted to discuss the content of this survey? If so please provide your contact info below:

Name:\_\_\_\_\_

Phone:\_\_\_\_\_

Number:\_\_\_\_\_

Email:\_\_\_\_\_

Thank you for your participation!



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